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## RCN Late Fee Settlement Claim Form

If you were an RCN internet customer who was charged a late fee you may be eligible to receive a cash refund or a bill credit in a class action settlement.

To file a claim for a payment, you must complete and file this Claim Form. You can either:

(1) File Online. File online at [www.RCNLateFeeSettlement.com](http://www.RCNLateFeeSettlement.com); or

(2) File by Mail: Fill out, sign, and return this form to: Reid v. RCN Telecom, c/o Kroll Settlement Administration, P.O. Box 225391, New York, NY 10150-5391.

**IMPORTANT: THE DEADLINE TO FILE A CLAIM IS AUGUST 23, 2022.**

### Step 1: Provide Your Contact Information

Your Name: \_\_\_\_\_  
First Name MI Last Name

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Email Address: \_\_\_\_\_@\_\_\_\_\_.

### Step 2: Provide Your Claim ID and RCN Account Number

Class Member ID # 5 3 0 3 3

(You can find this number on the front or top of the settlement notice you received.)

I am a Current Customer

I am a Former Customer

RCN Account Number #     -         -

(You can find this number on the top right of the first page of your RCN bill. If you are no longer an RCN customer and do not know your account number, you can leave this blank)

[www.RCNLateFeeSettlement.com](http://www.RCNLateFeeSettlement.com)



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### Step 3: Choose Form of Payment

**Bill Credit (Get 100% of your Allocated Loss).**

I am a current customer and want to receive 100% of my Allocated Loss (see below) in the form of a bill credit.

**Payment by Check or Electronic Payment (Get 50% of your Allocated Loss).**

I am a current customer or a former customer and want to receive 50% of my Allocated Loss.

If you would like to elect to receive your settlement payment through electronic transfer (e.g., Venmo, electronic gift card, etc.), please visit [www.RCNLateFeeSettlement.com](http://www.RCNLateFeeSettlement.com) and file your Claim online. The website includes a step-by-step guide for you to complete the electronic payment option.

**Your Allocated Loss** is calculated as follows: If you signed up for service after February 17, 2019 you have an allocated loss of 80% of your late fees paid. If you signed up for service before February 17, 2019 and you were a customer anytime on or after that date, you have an allocated loss of 40% of the late fees paid. If you signed up for service before February 17, 2019 and you were not a customer anytime on or after that date, you have an allocated loss of 20% of the late fees paid. In the event that the Settlement Fund, net of the cost of settlement administration, attorneys' fees and costs, and incentive award to the class representative, is not sufficient to enable the above cash payments, the payments made to claimants will be decreased on a pro-rata basis.

### Step 4: Sign the Form

**The information I gave on this Claim Form is correct to the best of my knowledge.**

\_\_\_\_\_  
**Your Signature**

\_\_\_\_/\_\_\_\_/\_\_\_\_\_  
**Date (mm/dd/yyyy)**



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